



A Brighter Way to Connect Businesses

DOCKET FILE COPY ORIGINAL

Received & Inspected

MAR 10 2014

FCC Mail Room

February 23, 2014

Marlene H Dortch, Commission Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington DC 20554

RE; Annual 64.2009(e) CPNI Certification
New Horizons Communications Corp
EB Docket No 06-36

Dear Ms Dortch:

Pursuant to 47 C.F.R. § 64.2009(e) New Horizons Communications Corp. hereby submits its annual 64.2009(e) CPNI Certification.

Should any questions arise or any additional information is required, please contact me at the below contact information. Please acknowledge receipt of this filing by date-stamping the extra copy of the explanation letter and returning it to me in the self-addressed, stamped envelope provided for this purpose.

Sincerely,
New Horizons Communications Corp.

Ronald A. Sheehan
Tariff and Regulatory Specialist
420 Bedford Street
Suite 250
Lexington, MA 02420
Phone: 1-339-222-7518
Fax: 1-781-207-0428
Email: rsheehan@nhcgrp.com
regulatory@nhcgrp.com

Corporate Headquarters
420 Bedford Street, Suite 250
Lexington, MA 02420
781-290-4600 phone
617-507-8277 fax

Customer Operations Center
6216 Whiskey Creek Drive, Suite B
Fort Myers, FL 33919
866-241-9423 phone
239-275-6230 fax

No. of Copies rec'd 0
List ABCDE

www.nhcgrp.com

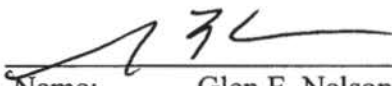
Received & Inspected

MAR 10 2014

FCC Mail Room

I, Glen Nelson, Vice President of New Horizons Communications certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the commissions CPNI rules see 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification as Exhibit "A" is an accompanying statement explaining how New Horizons Communications Corp.'s procedures ensure that the company is in full compliance with the requirements set forth in 47 C.F.R. § 64.2001 *et seq.* of the commissions Rules



Name: Glen E, Nelson
Title: Vice President

MAR 10 2014

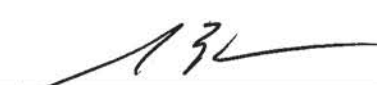
FCC Mail Room

Annual 47 C.F.R. § 64.2009 CPNI Certification

EB Docket 06-36

New Horizons Communications Corp., has not taken any action (proceedings instituted or petitions filed by a company at either state commissions, the court system or the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

New Horizons Communications Corp. has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received in related to unauthorized access to CPNI or unauthorized disclosure of CPNI, broken down by category or complaint *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information or instances of improper access to online information by individuals not authorized to view the information).



Name: Glen E. Nelson
Title: Vice President